



Company Policy

Westfalia Metal Hoses GmbH accepts its responsibility towards society and the environment and is committed to high standards in the following areas:

1. Quality

Our aim is to offer products and services of the highest quality with a commitment to high professionalism, technical excellence and passion. Meeting customer requirements and the demands of internal and external interested parties are our top priorities.

The integrated management system with documented processes and procedures is a key instrument for steering and guiding the company. As part of our practiced quality, environmental and energy management as well as safety-related aspects, the management regularly evaluates the system based on the company policy, strategic direction and defined objectives.

The results of this evaluation lead to improvement measures and serve as the basis for modifying existing or establishing new corporate goals. The management provides the necessary information and resources to achieve these objectives.

2. Environment

We are aware of our responsibility to protect the environment and place a high emphasis on responsible handling of natural resources. Reducing the environmental impact of our activities is our top priority.

We protect water quality and minimize consumption. Regarding air quality, we are committed to strict monitoring and control in order to maintain the required standards in the working environment of our employees and to continuously reduce environmental emissions.

We actively promote and support measures to prevent waste, encourage reuse and facilitate recycling. We adhere to appropriate waste disposal methods in accordance with legal requirements. This also includes the responsible handling of chemicals and their proper disposal.

We prioritize the sustainable use of raw materials and materials in our products. To reduce our carbon footprint, we have developed a decarbonization strategy that we are implementing gradually. Our customers, suppliers and business partners are involved in this strategy process.

3. Safety at work

The protection of our employees is an essential part of everything we do. We create safe working conditions to avoid health hazards, accidents and injuries. Training, building awareness, operational co-determination, prevention and open communication are criteria for the integration of all employees and strengthen both safety and well-being.

4. Information Security

We are committed to ensuring the confidentiality, integrity and availability of all information of our organization, stakeholders and partners internally and in mutual exchange and to protect it from unauthorized access, manipulation and loss.

We promote information security awareness among our employees through training, policies and regular awareness campaigns to ensure that each individual understands and assumes their responsibility for protecting company information.

We are committed to continually reviewing, adapting and improving our information security policies, procedures and controls to meet ever-changing threats and requirements and to ensure the highest level of security.



5. Energy

We strive to continuously reduce specific energy consumption and greenhouse gas emissions while utilizing renewable energies. The integration of energy-efficient practices into our operating processes is an essential part thereof.

Through continuous monitoring and evaluation, we ensure that our processes are consistently adjusted and up to date with the latest technology. We leverage external expertise to proactively respond to and address the constantly changing framework conditions.

6. Sustainability

We integrate sustainability principles into our business decisions and strategies. These include ecological aspects in our commitment to environmental protection, resource efficiency and the use of environmentally friendly technologies. A successful economic corporate strategy forms the basis for our economic security. We address our social responsibility through fair treatment, responsible interaction with employees, stakeholders and the social environment in which our company operates.

7. Responsibility

Ethical principles are at the core of our mission. We are committed to maintaining integrity, honesty and responsibility in all our actions. Our corporate culture is based on the recognition and appreciation of diversity in all its forms. We create an environment where every individual – regardless of gender, ethnicity, religion, sexual orientation, social background or worldview - is equally respected and supported.

Through global cooperation, we strive for a respectful exchange of ideas and a partnership approach to jointly develop solutions to global challenges.

8. Compliance

We commit to complying with all laws, regulations and other binding obligations to lead the company in accordance with the applicable guidelines.

We encourage the employees of our organization, stakeholders, contractors and partners to adopt these principles and actively contribute to their implementation.

Hilchenbach, April 02, 2024

Westfalia Metal Hoses GmbH

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